









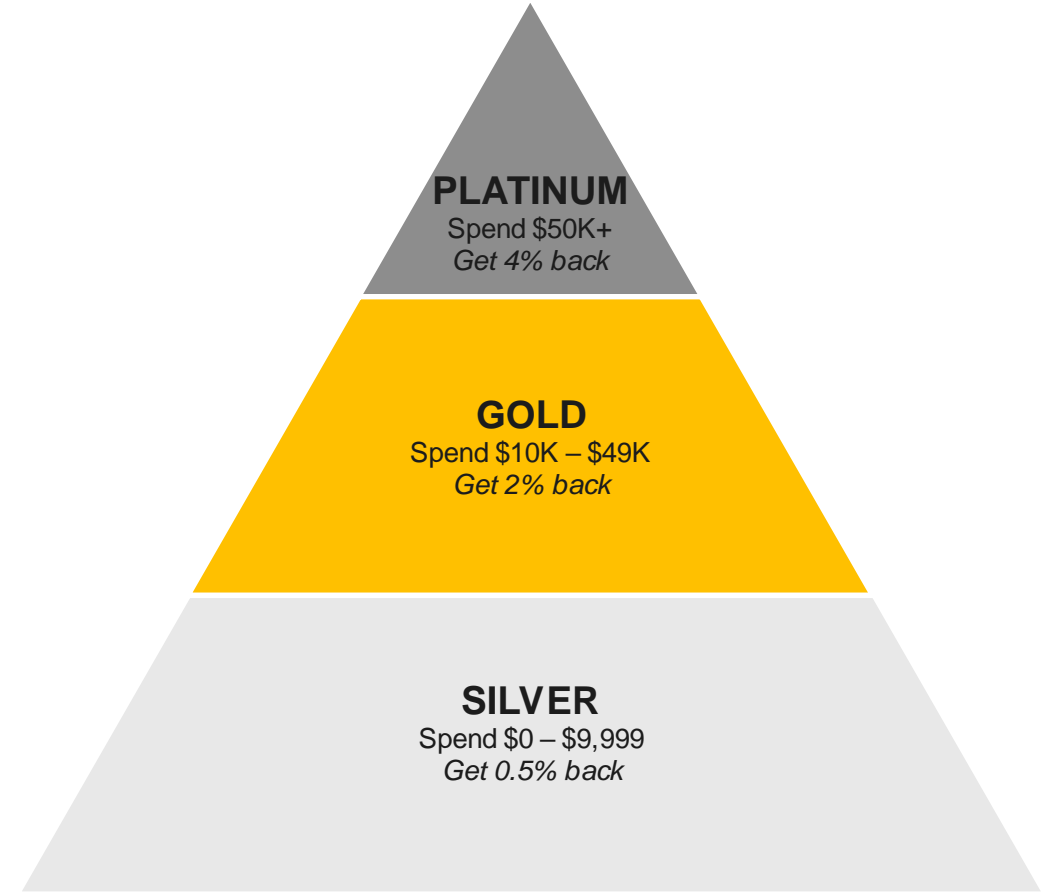
# Save time, save money, and get job leads at The Home Depot

 **ProXtra™** *The Home Depot's loyalty program for Pros!*

Benefits	PRO <i>Not a loyalty member</i>	PRO XTRA <i>Loyalty member</i>	PRO XTRA <i>Loyalty member with Home Depot Credit Card</i>
 <i>Exclusive Offers</i>	●	●	●
 <i>Online Account</i>	●	●	●
 <i>Quarterly Rewards (up to 4% back)</i>		●	●
 <i>Paint Rewards (up to 20% back)</i>		●	●
 <i>Local Pro</i>		●	●
 <i>Purchase History</i>		●	●
 <b>+1%</b> <i>EXTRA 1% back in Quarterly Rewards</i>			●
 <i>365 Day In-store Returns</i>			●



# Get rewarded just for shopping



## Base Quarterly Rewards



# Earn more, when you spend Paint



## QUALIFYING PAINT BRANDS

BEHR

Glidden

KILZ

OLYMPIC

ZINSSER



Spend \$20K+  
Get **20%** back



Spend \$7,500 – \$19,999  
Get **15%** back



Spend \$2K – \$7,499  
Get **10%** back

## Pro Paint Quarterly Rewards

**\*\*Minimum spend of \$2K on qualifying paint purchases required to unlock the 10% Pro Paint Benefit – otherwise those transactions will be bonused at your Base Tier rate\*\***



# Get an additional 1% by linking your Home Depot Commercial Credit card



Link **The Home Depot Commercial Credit Card** to your Pro Xtra Account and get:

- ✓ An **EXTRA 1%** back in Quarterly Rewards
- ✓ 365 day in-store returns

**Note:** *Your Home Depot Commercial Credit card must be linked to a PX ID and EXTRA 1% is only issued on transactions made with a linked HDCC*



# Get rewarded once a Quarter

Quarterly Rewards are Home Depot gift cards that are **paid out to customers every 3 months** (in May, August, November and February). The amount on the gift card is based on how much a Pro Xtra member has spent in the previous 3 months and what tier level they are earning at. The more you spend, the more you'll earn towards your Quarterly Reward.



## Quarterly Rewards Payout Periods

Quarterly Period	Payout Period
February 1 to April 30	First Week of May
May 1 to July 31	First Week of August
August 1 to October 31	First Week of November
November 1 to January 31	First Week of February

To get rewarded, Pro Xtra member's must:

- ✓ Be a member. Purchases that pre-date membership sign up date will not earn rewards.
- ✓ Use their Pro Xtra ID when shopping or add their receipt to their account after they make a purchase.
- ✓ Add receipt within payout period.



# Use your Pro Xtra ID every time you shop

## What is a Pro Xtra ID?

- ✓ Your Pro Xtra ID is the phone number you registered for the program with
- ✓ It's a 10-digit identifier that you should be able to easily recall
- ✓ It is unique to you

## Why is my Pro Xtra ID so important?

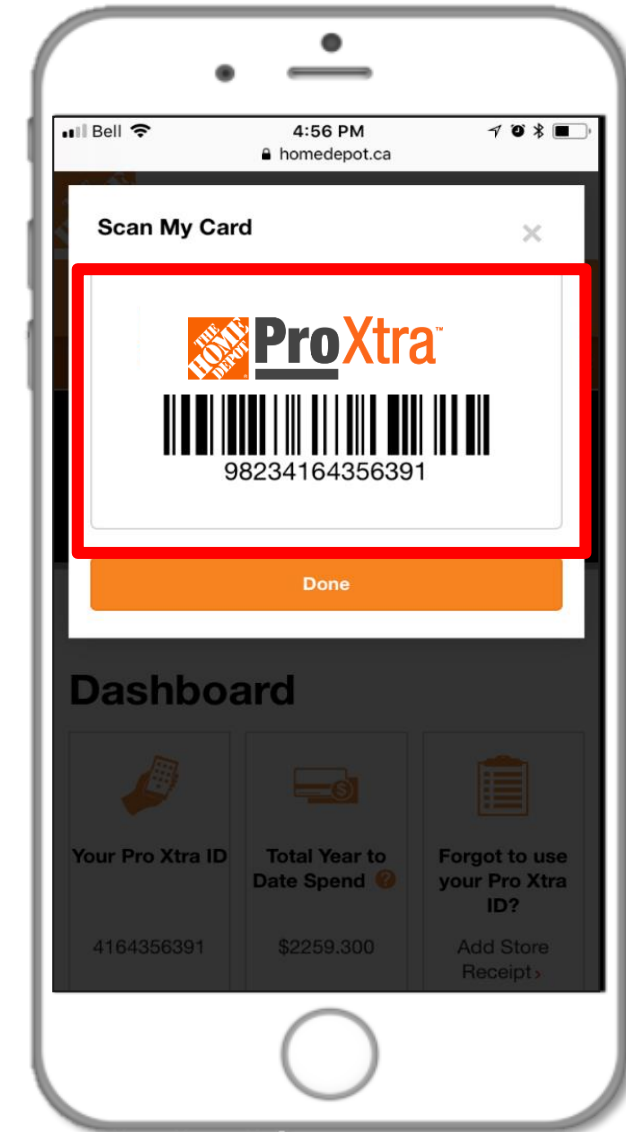
- ✓ Your Pro Xtra rewards are calculated based on purchases made with your Pro Xtra ID
- ✓ You will now reward on any way you pay, **as long as you use your Pro Xtra ID to make Qualifying Purchases**

## What if I don't know my Pro Xtra ID?

- ✓ Log into your Pro Xtra Account on homedepot.ca – it's listed on your personalized home page or reach out to your National Account Manager

## What about shopping online?

- ✓ Log into your Pro Xtra Account on homedepot.ca before you shop online. If you forget to login, call our support centre and they will add those purchases to your account.

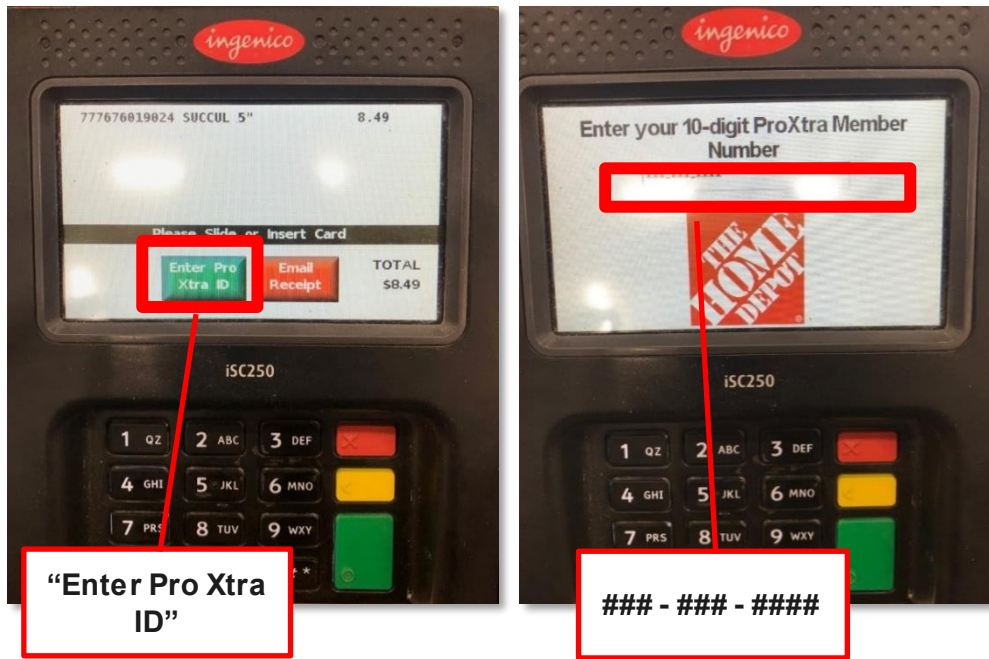


# How to use your Pro Xtra ID in-store

1

## KEY-IN PRO XTRA ID AT CHECK OUT

REMEMBER: It's the phone number used when registering for Pro Xtra



3

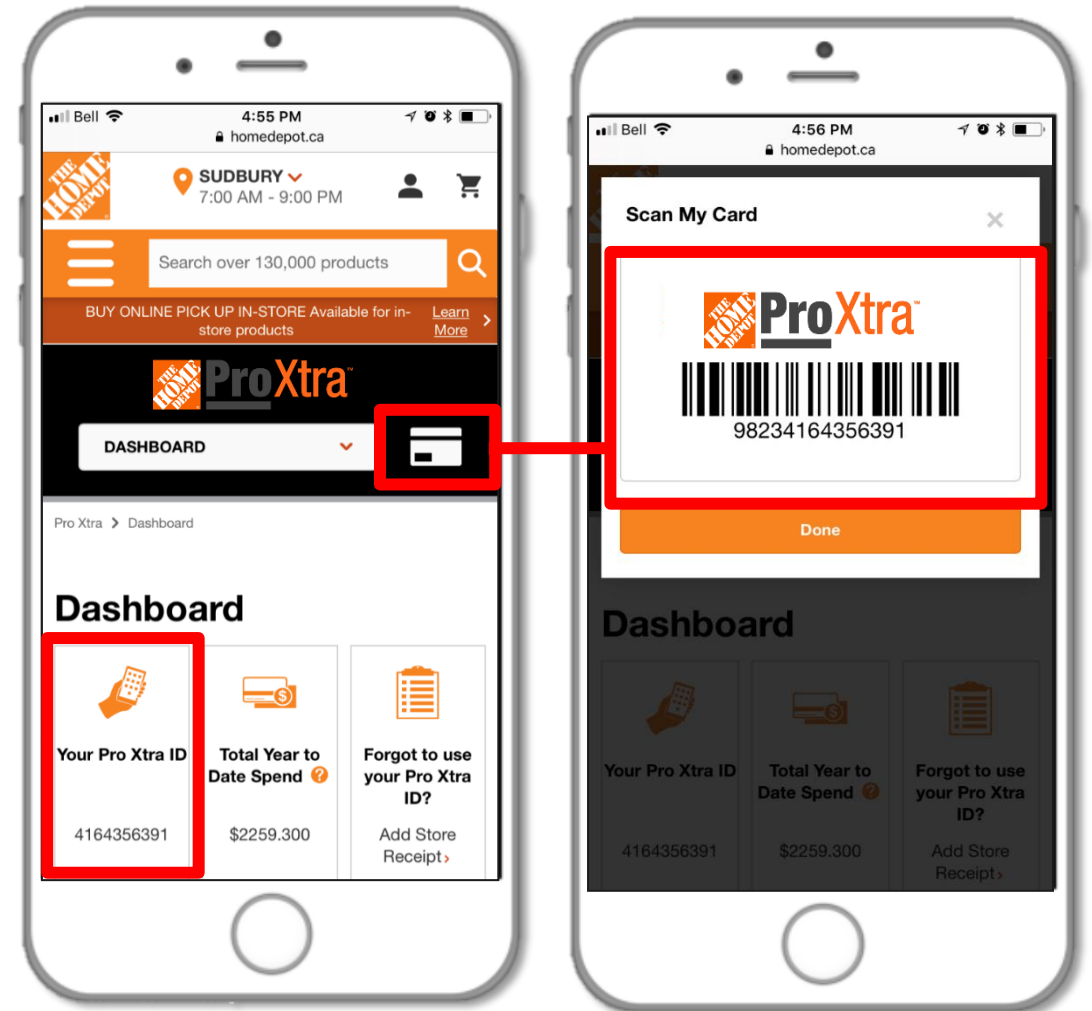
## USE HOME DEPOT COMMERCIAL CREDIT CARD LINKED TO A PRO XTRA ACCOUNT



2

## SCAN PRO XTRA ID DIGITAL BARCODE AT CHECK OUT

Available on homedepot.ca or The Home Depot App



# NAVIGATING YOUR ONLINE PRO XTRA ACCOUNT



# Pro Xtra Rewards

- 1 ✓ Your Pro Xtra ID
- 2 ✓ Your **Gift card rewards**— *by clicking here you can track all your Gift cards*
- 3 ✓ Your **Last Quarterly Reward**— *how much you received in gift cards in the previous quarter*
- 4 ✓ Your current Reward Tier  
✓ Your Total Spend for the current **Quarter**
- 5 ✓ Your **Total Spend** — *this is your Company's total spend in the last 12 months*
- 6 ✓ Your **Paint Spend** — *this is your Company's total spend on Qualifying Paint products in the last 12 months. It is a sub-set of your Total Spend*
- 7 ✓ If you have a **Home Depot Commercial Credit Card**, it will appear here. If you do not have one or have not linked your current HDCC, you also add it in here.

The screenshot shows the Pro Xtra Rewards dashboard. At the top left, a navigation menu includes: My Account, Purchase history, Buy Again, Pro Xtra Rewards (highlighted), Shipping Addresses, Payment Methods, Profile Information, and Email subscription. The main content area is titled 'Pro Xtra Rewards' and includes a breadcrumb 'Home > Pro Xtra Rewards'. A 'Your Pro Xtra ID' box at the top right shows '416-111-1111' and the Pro Xtra logo. Below this are three main sections: 'Your Gift Card Rewards' (with a 'Manage Gift Card' button), 'Last Quarterly Reward' (showing a reward of '\$1,099' and a 'View Gift Card' button), and 'Current Reward' (showing a 'Total Spend [Feb-Apr]: \$11,442.00' and 'Currently Rewarded at: Platinum 4% + 1% EXTRA'). A 'How It Works' link is also present. Below these sections is a 'Last 12 Months Spend' section with a progress bar showing 'Total Spend Including Paint' of '\$60,654' and 'Earning Platinum 4% back in quarterly rewards'. The progress bar has three stages: Silver (0.5%), Gold (2%), and Platinum (Earning 4%). Below the progress bar is a 'Total Paint Spend' section showing '\$118'. At the bottom is a 'The Home Depot Commercial Credit Card' section with an 'Extra Feels Good' message and a 'Linked card' field containing '\*\*\*\* \*1111'.

# Forgot how to calculate your Quarterly Reward?

- My Account
- Purchase history
- Buy Again
- [Pro Xtra Rewards](#)
- Shipping Addresses
- Payment Methods
- Profile Information
- Email subscription

Home > Pro Xtra Rewards

## Pro Xtra Rewards

Your Pro Xtra ID  
416 - 111 - 1111



### Your Gift Card Rewards

**Current Preference:** Physical Gift Card  
View your previous gift cards and/or change delivery method of new cards.

[Manage Gift Cards](#)

### Last Quarterly Reward

**Date Issued:** 05/02/2021  
Gift Card Value  
**\$1,099**

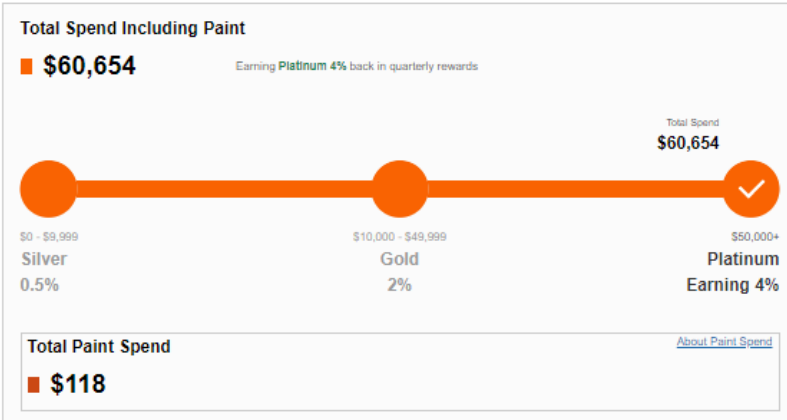
[View Gift Card](#)

### Current Reward

**Total Spend [Feb-Apr]:**  
\$11,442.00  
**Currently Rewarded at:**  
Platinum 4% + 1% EXTRA on purchases made with The Home Depot Commercial Card

[How It Works](#)

### Last 12 Months Spend



### The Home Depot Commercial Credit Card

**Extra Feels Good**  
You are now earning an EXTRA 1% back in quarterly rewards on The Home Depot Commercial Card purchases

Linked card:

### How It Works

#### Quarterly Reward Calculation

Your gift card value is based on your quarterly spend and is dependent on the reward tier that you are in at the end of each quarter.

For example: The current reward period is February 1 – April 30. Your total spend over the last 12 months is \$12,000 (as of April 30) qualifying you for the gold tier. This means you would earn 2% of your quarterly spend back in rewards.

Reward Tier	Earn Rate	Quarterly Spend	Gift Card Value
Gold	2%	\$3,000	(\$3,000 x 2%) = \$60

#### Quarterly Rewards Periods

Gift cards will be issued once you reach a minimum of \$10 in rewards. Your current rewards balance – if less than \$10 – will carry forward to the next quarterly reward payout.

Quarterly Rewards Period	Gift Card Issued
February 1 – April 30	First Week of May
May 1 – July 30	First Week of August
August 1 – October 31	First Week of November
November 1 – January 31	First Week of February

#### Reward Tiers

Your reward tier is based on your total spend over the last 12 months from today and updates daily. Be sure to check your spend near the end of each quarter to see which tier you currently qualify for.

Tier	Last 12 Months Spend	Reward Issued
Silver	\$0 – \$9,999	Earn [PERCENT] of your quarterly spend back
Gold	\$10,000 – \$49,999	EXTRA Reward
Platinum	\$50,000 +	Earn an EXTRA 1% back on all purchases made with Home Depot Commercial Card



# Your Gift Card Rewards

1

- ✓ You can opt into either Physical or eGift Cards
  - ✓ *Your preferences for Quarterly Rewards are automatically defaulted to eGift Card. If you prefer to receive a physical gift card instead, you will have to update your preferences.*

2

- ✓ To change your preference from Physical to eGift Card, select “Edit.” Next, select your gift card preference and press “Save.”

3

- ✓ Keep track of all the **Previous Gift Cards** you’ve earned to date:
  - ✓ *Physical gift cards (delivered via mail)*
  - ✓ *Digital eGift cards (delivered via email)*

Home > My Account > Quarterly Rewards

## Manage Gift Card Rewards

View all your gift cards and edit your delivery preferences for your upcoming rewards.

1

### What kind of gift card do you want?

Current Preference: **Physical Gift Card**

eGift card(s) will be emailed to you. Your physical gift cards will be shipped to your default shipping address. These changes will be reflected in your next quarterly reward.

[Edit](#)

2

### What kind of gift card do you want?

eGift Card

Physical Gift Card

eGift card(s) will be emailed to you. Your physical gift cards will be shipped to your default shipping address. These changes will be reflected in your next quarterly reward.

3

### Previous Gift Cards

Date Issued	Reward Amount	Your Gift Card
06/03/2020	\$5	Physical
12/03/2020	\$8	<a href="#">View eGift Card</a>
05/11/2020	\$674	
16/11/2019	\$9,525	Physical
13/08/2020	\$577	
11/02/2020	\$528	
08/08/2019	\$2,510	<a href="#">View eGift Card</a>
16/10/2019	\$7,533	Physical
11/05/2019	\$1,992	<a href="#">View eGift Card</a>
20/02/2020	\$15	<a href="#">View eGift Card</a>
05/02/2021	\$1,099	
05/09/2019	\$4,000	Physical

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